



January 2, 2009

To all customers:

Re: Pressure Jetting of Sewer Lines

There have been a few incidents in isolated areas of the country where sewer lines have been subjected to "pressure jetting" prior to video inspection. In several of those incidents the cement lining of pipe and/or fittings has been dislodged or damaged and the authorities required the lines to be repaired or replaced at the contractor's expense. Of course the contractors looked to the suppliers of the material for recovery of those costs.

From the beginning we have felt such a practice to be unwise. Cement lining was never represented or designed to be able to withstand such a close-range force just as most porous materials would be damaged or removed by a pressure washer, even with careful use under controlled conditions. We have consulted with industry sources and other manufacturers and believe this practice to have numerous deficiencies. We concur with DIPRA (Ductile Iron Pipe Research Association) in their May 2006 edition of the Installation Guide to Ductile Iron Pipe, Chapter 7, "Flushing, Testing and Disinfecting", p.60, which states that damaged linings from pressure washing of lines is the sole responsibility of the operator.

We will continue to disclaim any responsibility for damage, replacement, removal or repair of fittings subjected to pressure jetting until the processes used in pressure jetting is subjected to definitive tests, and procedures for pre-installation inspection and the jetting process are specified in writing, and we have an opportunity to review, evaluate and concur with those tests and procedures.

We strongly urge our distributors to address this issue with their contractors and end users if such a practice is currently used, being contemplated or mandated in any product or installation specifications. *Tyler / Union will not be responsible for any repair or replacement of our products which have been subjected to pressure jetting in any piping system or facility.*

Please contact your Tyler / Union Representative if you have any questions.

Respectfully,

Jerry Jansen,
National Sales Manager
Tyler / Union